Manulife Investment Management

Key Information Document

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Class W USD Accumulating IE00BXNSXV31

Manulife Strategic Income Opportunities Fund

a sub-fund of Manulife Investment Management I PLC.

The Central Bank of Ireland is responsible for supervising Manulife Investment Management (Ireland) Limited (the "Management Company") in relation to this Key Information Document. The Management Company is authorised in Ireland and regulated by the Central Bank of Ireland. For more information on this product, please refer to ucits.manulifeim.com/ or call +353 1 5841503.

This document was produced on 4 October 2023.

What is this product?

Type: This product is a UCITS fund authorised in Ireland and regulated by the Central Bank of Ireland.

Term: This product is not subject to any fixed term.

Objectives:

Objectives and Investment Policy This product aims to maximise a total return consisting of current income and capital appreciation. Under normal market conditions, the Fund invests at least 80% of its net assets (a) directly in non-U.S. government debt securities from developed and emerging markets, corporate debt securities from developed and emerging markets, U.S. government and agency or permitted supranational agency securities, issued or guaranteed investment grade or high yield debt securities, U.S. high-yield bonds, investment grade corporate bonds and currency instruments, preferred stocks and real estate investment trusts and securities convertible at the option of the Fund in to common stock (or other equity), and asset-backed and mortgage-backed securities and (b) indirectly through specialist financial techniques (known as derivatives). The fund may use derivatives for hedging, efficient portfolio management and leverage. The use of derivatives may introduce dynamic leverage to the Fund. The level of leverage will vary depending on a number of factors including the type of derivative instrument acquired by the Fund, position size, and tenor. While the Fund's gross leverage, calculated on the basis of the sum of the notional values of the derivatives is expected to be between 80% and 325% and while it may be subject to higher levels of leverage at times, it is not expected to exceed 1800% of the Fund's Net Asset Value. This is not, however, an indicator of economic leverage. Through the measurement and monitoring of all exposures relating to the use of derivatives on at least a daily basis, the Fund's Value at Risk will not exceed 20% of the Fund's Net Asset Value. While it is intended to limit the exposure to below investment grade securities in order to maintain an average credit quality rating of the portfolio to investment grade, the Fund may invest up to 40% in emerging markets and may invest up to 10% of Net Asset Value in contingent convertible securities (CoCos).

Fund Benchmark The Fund employs an actively managed investment strategy. The Fund uses the Bloomberg U.S. Aggregate Bond Index as a benchmark for performance comparison purposes only and does not track the performance of the benchmark, but is managed in reference to a benchmark.

Dealing Frequency You may buy and sell shares on any day on which the Irish Stock Exchange and New York Stock Exchange are open for regular business. The Fund holiday calendar is available from the Administrator.

Distribution Policy This share class does not pay out a distribution. Any investment income generated will be reinvested.

Depositary: State Street Custodial Services (Ireland) Limited.

Further Information: This describes Manulife Strategic Income Opportunities Fund, which is a sub-fund of Manulife Investment Management I PLC. The assets of this Fund are segregated from those of other sub-funds of Manulife Investment Management I PLC which means that they cannot be used to pay the liabilities of other sub-funds of Manulife Investment Management I PLC. The prospectus and annual reports relate to Manulife Investment Management I PLC. Exchange rights into other sub-funds and relevant charges are detailed in the prospectus. You can find the fund's prospectus and annual reports in our 'Documents' section on our website. Please visit our website to view fund prices.

Intended retail investor:

This product is designed to be purchased with advice and should form part of a broader portfolio of investments. The product is suitable for investors including those with a basic knowledge of financial instruments, who are comfortable with the level of risk in the risk indicator section. Investors must be able to bear capital loss and should have an investment time horizon of at least five years.

What are the risks and what could I get in return?

Risk Indicator Lower risk Higher risk 1 2 3 4 5 6 7

The risk indicator assumes you keep the product for 5 years.

The actual risk can vary significantly if you cash in at an early stage and you may get back less.

The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets.

We have classified this product as 2 out of 7, which is a low risk class. This rates the potential losses from future performance at a low level and poor market conditions are very unlikely to impact the ability for you to receive a positive return on your investment.

Be aware of currency risk. You will receive payments in a different currency, so the final return you will get depends on the exchange rate between the two currencies. This risk is not considered in the indicator shown above.

For other risks materially relevant to the product which are not taken into account in the summary risk indicator, please read the product's Annual Report or Prospectus available at the website listed above.

This product does not include any protection from future market performance so you could lose some or all of your investment. If we are not able to pay you what is owed, you could lose your entire investment.

Performance scenarios

The figures shown include all the costs of the product itself but may not include all the costs that you pay to your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back. What you will get from this product depends on future market performance. Market developments in the future are uncertain and cannot be accurately predicted.

The unfavourable, moderate, and favourable scenarios shown are illustrations using the worst, average, and best performance of this share class (where the class has been in existence under 10 years, supplemented by the performance of another class of the Fund with an earlier inception date, if appropriate, and further, by the share class benchmark where necessary to complete a period of 10 years). The stress scenario shows what you might get back in extreme market circumstances. The unfavourable scenario occurred for an investment between August 2021 and June 2023, the moderate scenario occurred for an investment between June 2014 and June 2019, and the favourable scenario occurred for an investment between December 2015 and December 2020.

Recommended Holding Period: 5 years

Investment: USD 10,000

Scenarios			If you exit after 5 years
Minimum: There is no minimum guaranteed return. You could lose some or all of your investment.		If you exit after 1 year	(recommended holding period)
Stress	What you might get back after costs	6,180 USD	6,580 USD
	Average return each year	-38.17%	-8.04%
Unfavourable	What you might get back after costs	8,700 USD	9,200 USD
	Average return each year	-13.03%	-1.66%
Moderate	What you might get back after costs	10,350 USD	11,140 USD
	Average return each year	3.50%	2.18%
Favourable	What you might get back after costs	11,440 USD	12,290 USD
	Average return each year	14.42%	4.21%

What happens if Manulife Investment Management (Ireland) Limited is unable to pay out?

The Fund does not include any protection from future market performance, so you could lose some or all of your investment. These losses may be covered by the Irish Investor Compensation Company DAC, subject to certain limitations. However, your investments are deposited with a third party custodian bank, which means that in case of default of Manulife Investment Management (Ireland) Limited, you should be able to get back the current value of your investment.

What are the costs?

The person advising on or selling you this product may charge you other costs. If so, this person will provide you with information about these costs and how they affect your investment.

Costs over time

The tables show the amounts that are taken from your investment to cover different types of costs. These amounts depend on how much you invest, how long you hold the product and how well the product does. The amounts shown here are illustrations based on an example investment amount and different possible investment periods.

We have assumed, in the first year you would get back the amount that you invested (0% annual return). For the recommended holding period, we have assumed the Fund performs as shown in the moderate scenario.

Investment: USD 10,000	lf you exit after 1 year	If you exit after 5 years
Total costs	96 USD	519 USD
Annual cost impact (*)	1.0%	1.0%

^(*) This illustrates how costs reduce your return each year over the holding period. For example it shows that if you exit at the recommended holding period your average return per year is projected to be 3.1% before costs and 2.2% after costs.

Composition of costs

One-off costs upon entry or exit		If you exit after 1 year
Entry costs	We do not charge an entry fee.	0 USD
Exit costs	We do not charge an exit fee for this product.	0 USD
Ongoing costs taken each year		If you exit after 1 year
Management fees and other administrative or operating costs	1.0% of the value of your investment per year. This reflects a commitment by the Management Company to keep this category of costs from exceeding this amount. This commitment may be lifted upon prior notice to shareholders.	95 USD
Transaction costs	0.0% of the value of your investment per year. This is an estimate of the costs incurred when we buy and sell the underlying investments for the product. The actual amount will vary depending on how much we buy and sell.	1 USD
Incidental costs taken under sp	ecific conditions	If you exit after 1 year
Performance fees	There is no performance fee for this product.	0 USD

How long should I hold it and can I take money out early?

Recommended holding period: 5 years

This product has no required minimum holding period but is designed for long-term investment. Since the value of investments can rise and fall over differing time periods, you should have an investment horizon of at least 5 years when buying an investment of this type.

The minimum recommended holding period is therefore 5 years. You can request to take out some or all of your money at any time. You can typically request to buy or sell shares in the Fund on any business day (as set out in the Fund's prospectus).

How can I complain?

For information on the complaints handling process, please refer to the Manulife Investment Management (Ireland) Limited Complaints Management Policy at the website listed above.

Complaints may be referred in writing to the Management Company, 2/f, 5 Earlsfort Terrace, Dublin 2 D02 CK83, Ireland, or via e-mail at Complaints IrishFunds@manulife.com.

You may also have recourse to refer the complaint to the Financial Services and Pensions Ombudsman Service. Complaints about a person advising on or selling the Product should be pursued with that person.

Other relevant information

Click <u>here</u> to view historical performance and the latest monthly performance scenarios. Please visit our website to view fund prices. You can find the fund's prospectus and annual reports in our 'Documents' section on our website.